



VACANCY

REFERENCE NR	:	VAC05404
JOB TITLE	:	Specialist: LDS Portfolio Provisioning
JOB LEVEL	:	C5
SALARY	:	R262, 979 - R 438,298
REPORTS TO	:	Consultant LAN and Desktop Support
DIVISION	:	Provincial and Local Consulting
DEPT	:	Northern Cape Province
LOCATION	:	SITA Kimberley
POSITION STATUS	:	Fixed term Contract – 24 months (Internal/External)

Purpose of the job

To manage the problem and change processes to restore normal service operations as quickly as possible in order to minimize the impact to business operations.

Key Responsibility Areas

Quality Management; Procurement Planning; Financial Planning and Analysis (FP&A); Software Compliance Management; Software License Management; Subject Matter Expert in software licensing, compliance, software maintenance agreements and vendor licensing practices; Reporting and Communications; Incident and Tracking.

Qualifications and Experience

Minimum requirements: 3 year Diploma/Degree in Information Technology or equivalent.

Experience: 4-5 years' experience in problem management and change management.

Technical Competencies Description

Knowledge of: Management Skills; Communication Skills (written & verbal); Interpreting Data; Examining Data; Documenting Facts; Attention to Details; Business Writing Skills; Experience of Change Management Principles, methodologies and Tools.

Skills: Change/Incident/Problem Management or Project Management experience Working knowledge of Incident/Problem/Change Management frameworks such as ITIL v3, TQM or ISO 9000:2000 (certification not required; Strong SQL skills to manage DB and scripts; Proven communication skills with multiple levels of an organization; Strong influencing and relationship management skills; Excellent ability to manage multiple high priority efforts/ competing priorities and flexibility to adjust to changing requirements, schedules and priorities.

Other Special Requirements

N/A.

How to apply

Internal candidates must apply using this email address: Marie-Heleen.internalncrecruitment@sita.co.za

External Candidates must apply using email address: ncrecruitment@sita.co.za

Closing Date: 04 August 2020

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to people from the designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- **CV's sent to incorrect email address will not be considered**